

## Background

The U.S. Department of Energy (DOE) Worker Safety and Health Standards Response Line is a service that responds to questions from DOE, DOE contractors, and DOE subcontractor personnel. The Response Line staff answers questions concerning the applicability of DOE-adopted or -prescribed standards and directives. The Response Line objectives are to:

- @ Identify /clarify a standard or regulation applicable to a specific work situation.
- @ Provide information on recent changes to standards and directives.
- @ Identify any unique DOE requirements regarding particular health and /or safety issues.

## Purpose of this Web Site

This Web site enables DOE and contractor employees to ask questions about safety and health standards and have them quickly and effectively answered. In addition to electronically submitting a question, the user may:

- @ Subscribe to the Response Line mailing list to receive a weekly listing of completed questions and answers.
- @ Browse completed questions and answers.
- @ Search completed questions and answers.

## Key Features

### @ *General Information*

Contains the purpose, objective, types of inquiries accepted, and ways to ask a question.

### @ *What's New*

Provides links to recent unprecedented standards questions and answers. Information such as the standard number, subject, abstract, and interpretation are included.

### @ *Search Existing Responses*

Search precededented questions and answers completed since July 1, 1995, and unprecedented questions and answers completed since July 1, 1993.

### @ *Submit Questions*

The Response Line provides various ways in which workers may submit their questions:

- By phone: 1-800-292-8061
- By fax: 301-903-9976
- By e-mail: [responseline@spok.eh.doe.gov](mailto:responseline@spok.eh.doe.gov)
- By the Web: <http://tis.eh.doe.gov/rl/>

### @ *Links to Related Sites*

- American National Standards (ANSI)
- Army Corps of Engineers
- Code of Federal Regulations (CFR)
- DOE Orders
- DOE Standards
- Environmental Protection Agency (EPA)
- National Fire Protection Association (NFPA)
- National Institute for Occupational Safety and Health (NIOSH)
- Nuclear Regulatory Commission (NRC)
- Occupational Safety and Health Administration (OSHA)
- OSHA Computerized Info Systems (OCIS)

## Access

In addition to directly accessing the Worker Safety and Health Standards Response Line at:

<http://tis.eh.doe.gov/rl/>

Links to the site are provided at:

The Worker Health and Safety Web Site

<http://tis.eh.doe.gov/whs/>

The U.S. Department of Energy Web Site

<http://www.doe.gov/>

## For More Information

For more information, please call the Response Line at:

301-903-9765 • 1-800-292-8061  
M-Th 8:00 a.m. – 4:00 p.m. EST



ES&H Helpline 301-903-8358 • 1-800-473-4375  
e-mail: [esh-infocenter@eh.doe.gov](mailto:esh-infocenter@eh.doe.gov)  
ES&H TIS Web Site: <http://tis.eh.doe.gov>



## Why Access the Worker Safety and Health Standards Response Line Web Site?

- @ Allows DOE employees and DOE contractors and subcontractor personnel, the opportunity to submit worker safety and health policy questions to the Response Line via the Web.
- @ Permits access to answered precedented and unprecedented questions through search and browse capabilities.
- @ Distributes weekly responses to subscribers.

This Web Site is maintained by the Office of Information Management's (EH-72's) Technical Information Services.

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**U.S. Department of Energy**  
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## The DOE Worker Safety and Health Standards Response Line Web Site



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U.S. Department of Energy  
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Safety and Health

U.S. Department of Energy

